



TERMS AND CONDITIONS FOR 111FIREPREP.COM “ENTRY, ELITE, MASTERS, THE BADGE” MEMBERS

Welcome to 111FIREPREP.COM. We are a subscription service that provides our members with access to monthly entry-level firefighter interview preparation videos streamed over the Internet to certain Internet connected TV's, computers, and other devices Recurring Billing.

By starting your 111FIREPREP.COM “ENTRY, ELITE, MASTERS , THE BADGE” membership, you authorize us to charge you a monthly membership fee at the then-current rate, and any other charges you may incur in connection with your use of the 111FIREPREP.COM service to your Payment Method. You acknowledge that the amount billed each month may vary from month to month for reasons that may include differing amounts due to promotional offers and/or changing or adding a plan, and you authorize us to charge your Payment Method for such varying amounts, which may be billed monthly in one or more charges.

Price Changes. We reserve the right to adjust pricing for our service or any components thereof in any manner and at any time as we may determine in our sole and absolute discretion. Except as otherwise expressly provided for in these Terms of Use, any price changes to your service will take effect following email notice to you. **Billing Cycle.** The membership fee for our service will be billed at the beginning of the paying portion of your membership and each month thereafter unless and until you cancel your membership. We automatically bill your Payment Method each month on the calendar day corresponding to the commencement of your paying membership. Membership fees are fully earned upon payment. We reserve the right to change the timing of our billing as indicated below if your Payment Method has not successfully settled. In the event you’re paying membership began on a day not contained in each month, we may bill your Payment Method on a day in the applicable month or such other day as we deem appropriate. For example, if you started your 111FIREPREP.COM “ENTRY, ELITE, MASTERS, or THE BADGE” membership or became a paying member on January 31st, your next payment date is likely to be February 28th, and your Payment Method would be billed on that date. Your renewal date may change due to changes in your Membership.

No Refunds. **PAYMENTS ARE NONREFUNDABLE AND THERE ARE NO REFUNDS OR CREDITS FOR PARTIALLY USED PERIODS.** Following any cancellation, your account will be immediately canceled. At any time, and for any reason, we may provide a refund, discount, or other consideration to some or all of our members ("credits"). The amount and form of such credits, and the decision to provide them, are at our sole and absolute discretion. The provision of credits in one instance does not entitle you to credits in the future for similar instances, nor does it obligate us to provide credits in the future, under any circumstance. **Payment Methods.** 111FIREPREP.COM uses a third-party site (Stripe) to process all payments. If a payment is not successfully settled, due to expiration, insufficient funds, or otherwise, and you do not edit your Payment Method information or cancel your account (see, "Cancellation" below), you remain responsible for any uncollected amounts and authorize us to continue billing the Payment Method, as it may be updated. This may result in a change to your payment billing dates. **Cancellation.** You may cancel your 111FIREPRELLC “ENTRY, ELITE, MASTERS, THE BADGE” membership at any time. **WE DO NOT PROVIDE REFUNDS OR CREDITS FOR ANY PARTIAL-MONTH MEMBERSHIP PERIODS OR UNWATCHED VIDEOS.** 111FIREPREP.COM “ENTRY, ELITE AND MASTERS PLAN”. Once the request is in for cancellation, your membership will be suspended. The member agrees to a month-to-month charge with the card they have on file. **If the member wants to cancel their service/s, they must submit their notice via email to (fireinterviewprep@gmail.com, subject line CANCEL, include their name, number, address).** **NOTE: ONCE YOUR MEMBERSHIP IS CANCELLED, YOU WILL NOT HAVE ACCESS TO THE**



MATERIAL AVAILABLE ON THE SITE. If your cancellation request is submitted on that day, you have been charged, you will not get a refund.

Late charge. Every customer/client who does not submit a cancellation notice via (email, text) before 24 hours of their 1-1 prep and has not paid in full at the going rate will be charged an additional \$50.00. This fee will be kept on file until they have completely paid all current charges.

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Masters program Membership and The Badge program membership: Dates and Times for your one-on-one prep are posted on the site. You must select a day available on the site to schedule your prep. It is your responsibility to constantly check the site and look at the times available.

Non-disclosure: The Recipient / Client / Member hereto desires to participate in discussions regarding 1-11 FIRE PREP LLC (interview material, notes, audio, video, 1-1 in person prep, group preparation, coaching, or any type of transaction). During these discussions via (in person, web, FaceTime, email, over the phone) the Disclosing party (1-11 FIRE PREP LLC, RONALD HERRERA) may share certain proprietary information with the Recipient. Therefore, in consideration of the mutual promises and covenants contained in this Agreement, and other good and valuable consideration, the Recipient and sufficiency of which is hereby acknowledged, the parties hereto agree as follows: Definition of Confidential Information. (a) For purposes of this agreement, "Confidential Information" means any data or information that is proprietary to the Disclosing Party and not generally known to the public, whether in tangible or intangible form, whenever and however disclosed, including, but not limited to : (1) any marketing strategies, plans, financial information, or projections, operations, sales, business plans.(2) technical information, invention, pending invention, design, business model, process, procedure, formula. (3) Any and all information that is provided by 1-11 FIRE PREP LLC RONALD HERRERA, is considered confidential and that the Recipient will agree to never disclose any type of information we go over at any time in any format (format which can include: audio, video, verbal, photo, PowerPoint, email, webpage, smartphone, application, presentation, workshop, interview/prep, questions, interview questions, logo, production, written, word document, PDF, copied, and/or taught to others). Recipient agrees and understands the definition of "Confidential Information" You "The Recipient" understand that if any information above is disclosed to any other party other than yourself, he/she will be held liable and legal actions can occur by 1-11 FIRE PREP LLC RONALD HERRERA . "The Recipient" must also know that there is no end date to when you can disclose this information. You "The Recipient" agree to these terms.

These terms and conditions were established by Ronald Herrera. The sole owner of 111FIREPRELLC. **Please note that there is no guarantee that you will obtain a career in the fire service if you use our program.** The program is designed for you to understand how the interview process works and how to stand out from the rest of the other candidates. Those who subscribe to any plans offered on the 111fireprep.com agree to these terms and conditions. If you do not agree to these terms and conditions, please do not subscribe.